






Exercise Five: “The Different Types of Customers”

	<p>A</p> <p>“This soup is amazing!”</p>	<p>1</p> <ul style="list-style-type: none"> • Complaining
	<p>B</p> <p>“BLA BLA BLA BLA”</p>	<p>2</p> <ul style="list-style-type: none"> • Enthusiastic
	<p>C</p> <p>“My soup has a hair in it!”</p>	<p>3</p> <ul style="list-style-type: none"> • Worried
	<p>D</p> <p>“Are these vegetables fresh? I sure hope so!”</p>	<p>4</p> <ul style="list-style-type: none"> • Talkative
	<p>E</p> <p>“Where is my food?! What is taking so long?! This place is terrible?!”</p>	<p>5</p> <ul style="list-style-type: none"> • Mean
	<p>F</p> <p>“Hmmm, I'll have, eh, hmm, let me see...”</p>	<p>6</p> <ul style="list-style-type: none"> • Inexperienced